

POLICY OF INTEGRATED SYSTEM OF QUALITY, ENVIRONMENT AND PREVENTION OF LABOR RISKS.

MISSION, VISION & VALUES

When **Construcciones Bonifacio Solís** was created in 1987, we set out to base our philosophy on customer satisfaction based on three basic pillars: commitment, quality, and guarantee. Throughout these years of work and together with the growth and consolidation of the original values, we have integrated as part of our idiosyncrasy, new concerns such as sustainability and safety in our field of action. For this we surround ourselves with a qualified and motivated professional human team to carry out the company towards continuous growth in these values.

At Construcciones Bonifacio Solís, we carry out our activity following the highest level of quality, safety, customer service and sustainability. It is precisely this orientation that has led us to define our Mission as:

Continue our leadership position in the construction sector by providing a comprehensive service to our customers and society, who have identified us for quality, excellence in service, respect to the environment, safety, and our high standards level of commitment in all the work we make.

With these strategic goals, at Construcciones Bonifacio Solís, we approach projects aimed at responding effectively to changes in the market and society, addressing risks and opportunities, in such a way that continuous improvement is guaranteed to achieve the highest levels of quality and efficiency, in the development of all our processes.

All this led us to face the new challenges with optimism, setting ourselves an important goal as the Vision of the Company:

Consolidate ourselves as leaders in the sector and provide our services without losing the Values for which we are recognized.

To make of our Mission and Vision a reality we must focus the concept of corporate culture towards the Values that guide our work.

The main values that differentiate us from our more direct competition, as well as from other companies in the sector and that define how we behave and act in our businesses are:

Commitment: We assume our responsibilities professionally and efficiently, with the ultimate goal of complying with what has been agreed.

Continuous improvement: We monitor our actions, so that they serve us as a basis for setting new goals in the future.

Social responsibility: As a company committed to the society that surrounds it, we respond to the needs and interests of our internal customers (the employees), suppliers and customers.

Suppliers: Establish and strengthen relationships of collaboration and trust with providers and suppliers. Their integration in the organization and monitoring of the service.

Compliance with regulations: Ensure compliance with the legal and regulatory provisions established in environmental, quality, labour, occupational hazards prevention, as well as all those that affect our scope of action.

Quality: The performance of all our works focused on the maximum customer satisfaction through the application of quality standards in constant review and a commitment to guarantee our works carried out beyond the strictly legal periods.

Customer orientation: We are a structured and flexible organization aimed at providing added value to the management of our customers' needs.

Regarding the customer: Serving and satisfying the needs of our customers with quality and professionalism are fundamental points in our business philosophy.

Regarding prevention: Construcciones Bonifacio Solís is deeply aware of the prevention of occupational hazards, putting all the means at its disposal so that the works are carried out in optimal safety and health conditions to prevent injuries and deterioration of health.

Respect for the environment: As a company committed with the planet, we try to cause the least possible environmental impact, being aware of the problems existing in our society.

Environment and society: Identification of environmental and social aspects, monitoring them and minimizing the alterations caused, always having the idea of prevention rather than correction.

Respect for people: We have created an environment that allows people to develop their skills, creativity and motivation to successfully serve our customers.

Respect for the facts: The facts determine our possibilities. We must observe them, analyse them, consider material contingencies, although his forces us to review our theories, reformulate them in case of doubt, even abandon them.

Risks and Opportunities: Identify the possible dangers and evaluate the risks in the work environment that could divert us from the planned results, to eliminate them or, where appropriate, minimize them and thus maximize the use of opportunities as they arise.

Consultation and Participation: The consultation and participation of all our own staff and those of our subcontractors is encouraged, so that our prevention system is known, understood, developed, and kept to date by all levels of the company who will share the responsibility relative to our principles.

In Marbella, 8th of May 2020

Approved by

THE MANAGEMENT